

**MADISON COUNTY ROAD DEPARTMENT  
SERVICE CALL SCHEDULE  
SEPTEMBER 2024**

# Madison County Road Department

Reporting Dates 09/03/24 through 09/30/24

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
40871	01/08/24 09/09/24	<b>Request Schedule Closed</b>	<b>Durations</b> 245.0 <b>S-to-C</b> 233.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Moore, Tylor Cedar Hill Rd	Cedar Hill Rd District 4
Need culvert extended on each ends							
41143	02/26/24 09/11/24	<b>Request Schedule Closed</b>	<b>Durations</b> 198.0 <b>S-to-C</b> 184.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Schaffhauser, John Quail Hollow	Quail Hollow District 1
Needs end of driveway repaired. Asphalt separated from driveway and road, car scrapes asphalt coming out of driveway onto road.							
41224	03/06/24 09/16/24	<b>Request Schedule Closed</b>	<b>Durations</b> 194.0 <b>S-to-C</b> 175.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Burrell Jones Ln	Jones Ln District 5
Need road repaired, need culvert across road replaced							
41236	03/08/24 09/24/24	<b>Request Schedule Closed</b>	<b>Durations</b> 200.0 <b>S-to-C</b> 173.0 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Yalonda North Deerfield Dr	North Deerfield Dr District 5
Water sits in front of her driveway when it rains.							
41298	03/15/24 09/30/24	<b>Request Schedule Closed</b>	<b>Durations</b> 199.0 <b>S-to-C</b> 166.0 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Barry, Daniel Firetower Rd	Firetower Rd District 5
Need culvert installed on new property							
41336	03/20/24 09/05/24	<b>Request Schedule Closed</b>	<b>Durations</b> 169.0 <b>S-to-C</b> 161.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Winston, Betty Sharon Rd	Sharon Rd District 5
Culvert is crushed in, water not flowing through							
41355	03/22/24 09/25/24	<b>Request Schedule Closed</b>	<b>Durations</b> 187.0 <b>S-to-C</b> 159.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Young, Jimmie Lockett Ln	Lockett Ln District 5
Stated that every since the road was paved, her yard floods when it rains							

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41369	03/25/24 09/12/24	<b>Request Schedule Closed</b>	<b>Durations</b> 171.0 <b>S-to-C</b> 156.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Name: Kelly Spivey review the culvert and plan of action to	Brown, Shirley Road Maintenance	Spivey, Kelly Lep Childress Rd	Lep Childress Rd District 4
41377	03/25/24 09/13/24	<b>Request Schedule Closed</b>	<b>Durations</b> 172.0 <b>S-to-C</b> 156.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Need culvert at address and across the road	Brown, Shirley Road Maintenance	Valentne, David Simpson Rd	Simpson Rd District 5
41430	04/01/24 09/20/24	<b>Request Schedule Closed</b>	<b>Durations</b> 172.0 <b>S-to-C</b> 149.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Name: Lovenso Henderson ers on the road. Time has passed and we are still	Brown, Shirley Road Maintenance	Henderson, Lovenso Livingston Vernon Rd	Livingston Vernon Rd District 4
41495	04/04/24 09/18/24	<b>Request Schedule Closed</b>	<b>Durations</b> 167.0 <b>S-to-C</b> 146.0 <b>O-to-C</b>	Culvert Repair Medium Priority  The culvert under the street not functioning correctly. Water is not going through it but around it eroding the road	Brown, Shirley Road Maintenance	Terry Hunt Cir	Hunt Cir District 3
41510	04/05/24 09/09/24	<b>Request Schedule Closed</b>	<b>Durations</b> 157.0 <b>S-to-C</b> 145.0 <b>O-to-C</b>	Road Condition Medium Priority  Road need some attention. The road pavement is buckling and crumbling in sections. Need ditching water floods road and eroding th	Brown, Shirley Road Maintenance	Customer Potluck Rd	Potluck Rd District 5
41747	04/22/24 09/11/24	<b>Request Schedule Closed</b>	<b>Durations</b> 142.0 <b>S-to-C</b> 128.0 <b>O-to-C</b>	Drainage Medium Priority  Garage flooded from the drainage from the road	Brown, Shirley Road Maintenance	Furr, Brandi Grayhawk Dr	Grayhawk Dr District 1
41793	04/25/24 09/27/24	<b>Request Schedule Closed</b>	<b>Durations</b> 155.0 <b>S-to-C</b> 125.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Requesting for sxtension be added to both end of culvert to widen his driveway	Brown, Shirley Road Maintenance	Burks, Banvo Holy Hill Ln	Holy Hill Ln District 5

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41979	05/13/24 09/18/24	<b>Request Schedule Closed</b>	<b>Durations</b> 128.0 <b>S-to-C</b> 107.0 <b>O-to-C</b>	Grading Medium Priority Road Maintenance Need road repaired	Brown, Shirley Road Maintenance	Caller Sugar Ln Sugar Ln District 3
42035	05/20/24 09/24/24	<b>Request Schedule Closed</b>	<b>Durations</b> 127.0 <b>S-to-C</b> 100.0 <b>O-to-C</b>	Culvert Repair Medium Priority Road Maintenance Need culvert unstopped	Brown, Shirley Road Maintenance	Rick, Walker Moss Rd Moss Rd District 5
42061	05/22/24 09/09/24	<b>Request Schedule Closed</b>	<b>Durations</b> 110.0 <b>S-to-C</b> 98.0 <b>O-to-C</b>	Culvert Repair Medium Priority Road Maintenance Requesting for a culvert to be installed	Brown, Shirley Road Maintenance	Bennett Center St Center St District 3
42063	05/22/24 09/06/24	<b>Request Schedule Closed</b>	<b>Durations</b> 107.0 <b>S-to-C</b> 98.0 <b>O-to-C</b>	Gravel Medium Priority Road Maintenance Requesting for gravel on the driveway	Brown, Shirley Road Maintenance	Bennett Center St Center St District 3
42072	05/23/24 09/05/24	<b>Request Schedule Closed</b>	<b>Durations</b> 105.0 <b>S-to-C</b> 97.0 <b>O-to-C</b>	Gravel Medium Priority Road Maintenance Culvert needs gravel on top of it when it rains it's muddy	Brown, Shirley Road Maintenance	Lockett, S Lottville Rd Lottville Rd District 5
42152	06/03/24 09/16/24	<b>Request Schedule Closed</b>	<b>Durations</b> 105.0 <b>S-to-C</b> 86.0 <b>O-to-C</b>	Culvert Repair Medium Priority Road Maintenance Culvert washed out under the road	Brown, Shirley Road Maintenance	Sam Sharon Rd Sharon Rd District 5
42167	06/04/24 09/27/24	<b>Request Schedule Closed</b>	<b>Durations</b> 115.0 <b>S-to-C</b> 85.0 <b>O-to-C</b>	Culvert Repair Medium Priority Road Maintenance Culvert under the road has collapsed	Brown, Shirley Road Maintenance	Unknown Cotton Blossom Rd Cotton Blossom Rd District 5

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42174	06/04/24 09/27/24	<b>Request Schedule Closed</b>	<b>Durations</b> 115.0 <b>S-to-C</b> 85.0 <b>O-to-C</b>	Ditching Medium Priority Ditches need cleaning out on this road	Brown, Shirley Road Maintenance	Unknown Twelve Oaks Trace Twelve Oaks Trace District 4
42178	06/05/24 09/16/24	<b>Request Schedule Closed</b>	<b>Durations</b> 103.0 <b>S-to-C</b> 84.0 <b>O-to-C</b>	Ditching Medium Priority Culvert needs to be cleaned ditches holding water and not draining	Brown, Shirley Road Maintenance	Pickett, Gwendolyn South Deerfield Dr South Deerfield Dr District 1
42226	06/11/24 09/26/24	<b>Request Schedule Closed</b>	<b>Durations</b> 107.0 <b>S-to-C</b> 78.0 <b>O-to-C</b>	Road Condition Medium Priority Huge crack in the road	Brown, Shirley Road Maintenance	Patricia Lakeway Dr Lakeway Dr District 3
42229	06/11/24 09/17/24	<b>Request Schedule Closed</b>	<b>Durations</b> 98.0 <b>S-to-C</b> 78.0 <b>O-to-C</b>	Drainage Medium Priority Cross drain has rotten out, and also the culvert in the driveway	Brown, Shirley Road Maintenance	Lawrence Mt Leopard Rd Mt Leopard Rd District 4
42251	06/12/24 09/23/24	<b>Request Schedule Closed</b>	<b>Durations</b> 103.0 <b>S-to-C</b> 77.0 <b>O-to-C</b>	Culvert Installation Medium Priority Need culvert installed on new property	Brown, Shirley Road Maintenance	Clark, Kim Moss Rd Moss Rd District 5
42284	06/17/24 09/26/24	<b>Request Schedule Closed</b>	<b>Durations</b> 101.0 <b>S-to-C</b> 72.0 <b>O-to-C</b>	Culvert Repair Medium Priority Culvert collapsed and rotted out	Brown, Shirley Road Maintenance	Patridge, Jeffrey Cane Creek Rd Cane Creek Rd District 4
42298	06/17/24 09/26/24	<b>Request Schedule Closed</b>	<b>Durations</b> 101.0 <b>S-to-C</b> 72.0 <b>O-to-C</b>	Road Condition Medium Priority Bad spot in the middle of this road	Brown, Shirley Road Maintenance	Reno, Sue Quarles Rd Quarles Rd District 4

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42372	06/25/24 09/04/24	<b>Request Schedule Closed</b>	<b>Durations</b> 71.0 <b>S-to-C</b> 64.0 <b>O-to-C</b>	Road Condition Medium Priority  Huge bad, uneven hump needs fixing	Brown, Shirley Road Maintenance	Brown, Janice Davis Rd  Davis Rd District 5
42408	07/02/24 09/30/24	<b>Request Schedule Closed</b>	<b>Durations</b> 90.0 <b>S-to-C</b> 57.0 <b>O-to-C</b>	Culvert Installation Medium Priority  Need culvert installed, flaged with yardsticks	Brown, Shirley Road Maintenance	Smith, Cree Sulphur Springs Rd  Sulphur Springs Rd District 5
42485	07/12/24 09/17/24	<b>Request Schedule Closed</b>	<b>Durations</b> 67.0 <b>S-to-C</b> 47.0 <b>O-to-C</b>	Ditching Medium Priority  Ditch retaining water can't cut ditch because of water	Brown, Shirley Road Maintenance	Stewart, Keith Twin Cedars Dr  Twin Cedars Dr District 1
42486	07/12/24 09/13/24	<b>Request Schedule Closed</b>	<b>Durations</b> 63.0 <b>S-to-C</b> 47.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Culvert near address is caving in has a stick in hole with caution tape on it	Brown, Shirley Road Maintenance	Stewart, Keith Sunset Cir  Sunset Cir District 1
42513	07/17/24 09/20/24	<b>Request Schedule Closed</b>	<b>Durations</b> 65.0 <b>S-to-C</b> 42.0 <b>O-to-C</b>	Culvert Installation Medium Priority  Need culvert installed on new property	Brown, Shirley Road Maintenance	Ackinson, Mike Burrell Rd  Burrell Rd District 5
42514	07/16/24 09/26/24	<b>Request Schedule Closed</b>	<b>Durations</b> 72.0 <b>S-to-C</b> 43.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Needs culb	Brown, Shirley Road Maintenance	Johnson, Craig Oliver Rd  Oliver Rd District 1
42517	07/17/24 09/26/24	<b>Request Schedule Closed</b>	<b>Durations</b> 71.0 <b>S-to-C</b> 42.0 <b>O-to-C</b>	Culvert Installation Medium Priority  Need culvert installed	Brown, Shirley Road Maintenance	Smitheart, Pamela Stout Rd  Stout Rd District 4

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42561	07/24/24 09/26/24	<b>Request Schedule Closed</b>	<b>Durations</b> 64.0 <b>S-to-C</b> 35.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Carson, Angela Barnes Rd	Barnes Rd District 1
Need ditching done to stopped the flooding							
42587	07/29/24 09/11/24	<b>Request Schedule Closed</b>	<b>Durations</b> 44.0 <b>S-to-C</b> 30.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Sosebee, John Stump Bridge Rd	Stump Bridge Rd District 5
Culvert sitting up too high, and wrong causing problems							
42652	08/07/24 09/19/24	<b>Request Schedule Closed</b>	<b>Durations</b> 43.0 <b>S-to-C</b> 21.0 <b>O-to-C</b>	Gravel Medium Priority	Brown, Shirley Road Maintenance	Haralson, Demeka Simpson Dr	Simpson Dr District 4
Need gravel on driveway [ BUS TURN AROUND ]							
42653	08/07/24 09/26/24	<b>Request Schedule Closed</b>	<b>Durations</b> 50.0 <b>S-to-C</b> 21.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Noble, Cyndi Kearney Rd	Kearney Rd District 5
At this address but on Hart Rd side the culvert has a hole in it, flagged, north of 356 Hart Rd							
42663	08/08/24 09/12/24	<b>Request Schedule Closed</b>	<b>Durations</b> 35.0 <b>S-to-C</b> 20.0 <b>O-to-C</b>	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Walker, Susan Lake Crest Pl	Lake Crest Pl District 3
Need road repaired. Need limbs cut back on Chapel Hill Rd also							
42695	08/14/24 09/19/24	<b>Request Schedule Closed</b>	<b>Durations</b> 36.0 <b>S-to-C</b> 14.0 <b>O-to-C</b>	Road Shoulder Medium Priority	Brown, Shirley Road Maintenance	Lawrence Ruger Dr	Ruger Drive
Stated that the side of the road on the county right away needs to be fix							
42709	08/15/24 09/19/24	<b>Request Schedule Closed</b>	<b>Durations</b> 35.0 <b>S-to-C</b> 13.0 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Crockett, Michael Willow Way Dr	Willow Way Dr District 4
Needs culvert and ditching. Would like to meet someone out there.							

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42714	08/15/24 09/20/24	<b>Request Schedule Closed</b> <b>Durations</b> 36.0 <b>S-to-C</b> 13.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Tracey Cecil Dr	Abernathy Rd District 4
Need culvert repaired @ Private road Cecil Dr @.435 Abernathy Rd						
42719	08/16/24 09/20/24	<b>Request Schedule Closed</b> <b>Durations</b> 35.0 <b>S-to-C</b> 12.0 <b>O-to-C</b>	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Porter, Johnnie Coker Rd	Coker Rd District 3
Caller stated that when road was paved they left a hump at the end of her driveway making it hard to come and and out her driveway						
42725	08/16/24 09/18/24	<b>Request Schedule Closed</b> <b>Durations</b> 33.0 <b>S-to-C</b> 12.0 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Smith, Michael Old Jackson Rd	Old Jackson Rd District 4
Need culvert installed on new property						
42740	08/20/24 09/06/24	<b>Request Schedule Closed</b> <b>Durations</b> 17.0 <b>S-to-C</b> 8.0 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Ramirez, Cristorey West Elbridge Way	Hwy 43 District 5
Need culvert installed on Hwy 43 and Potluck Rd						
42773	08/26/24 09/12/24	<b>Request Schedule Closed</b> <b>Durations</b> 17.0 <b>S-to-C</b> 2.0 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Harris, Jerry Gober Rd	Gober Rd District 5
Need culvert installed on new property						

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**Open Requests: 47**      **106.3 S-to-C Average Duration**  
**85.4 O-to-C Average Duration**

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**Total Requests: 47**      **106.3 S-to-C Average Duration**  
**85.4 O-to-C Average Duration**